



GLOBAL CLINICAL
SUPPLIES GROUP

Annual Report

Jul 2025 to Jun 2026

**Gather.
Collaborate.
Share.
Grow.**



**GLOBAL CLINICAL
SUPPLIES GROUP**

Global Clinical Supplies Group (GCSG) is a diverse, professional organization that provides a platform to share knowledge, collaborate and enhance best practices for clinical supply and related professionals. As a fully volunteer-led organization, we fulfill our mission by conducting global events that reflect our friendly, patient-centric culture and by providing educational resources and professional development.



Introduction

As Chair of the GCSG Board of Directors, I am honored to introduce GCSG's third Annual Report and to do so in my first year serving in this role.

Before looking ahead, I would like to recognize and thank Karen for her leadership, dedication, and service as Chair. Her commitment to GCSG has helped shape and strengthen the organization, and I am grateful to be building on the strong foundations she established.

This past year has been one of the busiest and most successful in GCSG's history. The organization continues to grow in both strength and numbers, and across all of our events we have seen record-breaking attendance, engagement, and impact. That continued growth is a reflection of the value GCSG brings to the clinical supplies community and of the commitment of the volunteers, members, and industry supporters who continue to drive the organization forward.

With growth, however, comes the need to evolve. As GCSG has expanded, it has been important for us to ensure that our leadership structure is positioned to support not only where we are today, but where we are heading in the

future. To that end, we have made the decision to strengthen the Board of Directors through the addition of a sixth board member and the introduction of a Vice Chair role. These changes are intended to provide the structure, support, and continuity needed to help GCSG continue to grow and succeed in the years ahead.

This report highlights the achievements, progress, and milestones of the past year and reflects the hard work, dedication, and passion of the volunteers and members who make GCSG what it is.

On behalf of the Board of Directors, I would like to thank each of you for your continued support of GCSG. Our progress and success would not be possible without the energy, expertise, and generosity of this remarkable community. I hope you enjoy reading this year's report and take pride in all that has been achieved together.

Ajay Shah

Ajay Shah
GCSG Board Chair

Our Vision

Convening Annual Conferences

This year was a milestone for GCSG’s annual conference program, with record-breaking success across all three regions. Our US and EKF events sold out faster than ever before, while our second Asia Pacific conference built strongly on its launch with excellent attendance and engagement. The US conference also welcomed its highest number of first-time attendees to date, underlining GCSG’s growing influence across the clinical supplies community and reinforcing its position as the go-to event for clinical supply professionals worldwide.

Number of
conferences

Number of
attendees across
3 conferences

Percentage of pharma
biotech/vendor ops
across all events

Number of countries
represented

3 908 60%+ 36



Global Pharma/Biotech Pass Launch

This year also saw the launch of the GCSG Global Pharma/Biotech Pass, a new offering designed to support broader, more connected engagement across our global conference portfolio. Created specifically for Pharma/Biotech companies, the pass provides access across all three GCSG global conferences through a registration package, making it easier for organizations to participate in and benefit from the full breadth of GCSG’s educational, networking, and community-building opportunities.

By creating a simpler and more flexible way to engage across regions, the Global Pharma/Biotech Pass reflects the increasingly international nature of the clinical supply community and the growing demand for connection, continuity, and access across markets. More than a new registration option, it marks an important step forward in GCSG’s continued evolution as a global organization, helping to connect our regional communities, broaden participation, and create even greater opportunities for learning, collaboration, and shared progress across the industry.





Denisa Zymeri



Hetil Patel



Splendour Peter

Offering professional and personal development - Scholarships

At GCSG, we believe that supporting the future of the clinical supply industry starts with investing in future talent. Through scholarship programs in North America and Europe, we are proud to support students as they begin their careers in the pharmaceutical sector, providing both practical assistance and encouragement to help set them up for long-term success.

As part of their scholarship awards our students receive a financial bursary as well as complimentary access to the full GCSG Conference in their region. This experience includes attendance at the Essentials of Clinical Supply Boot Camp as well as all programed workshops, plenaries and presentations providing an opportunity to learn from industry experts, connect with professionals, and gain valuable insight into the world of clinical supply.

US Scholarship Winners 2026

Denisa Zymeri

Bachelor of Science in Business Administration, Supply Chain Management at The University of Tennessee

Hetil Patel

Candidate for Doctor of Pharmacy at Massachusetts College of Pharmacy and Health Sciences.

EKF Scholarship Winner 2025

Splendour Peter

Master of Science MS, Procurement and Supply Chains – Cranfield School of Management

Continued education

Continued education remains central to GCSG's mission, creating opportunities for members to learn, share knowledge, and grow alongside a rapidly evolving industry. Through collaboration and professional development, our members help drive progress across the clinical supply community while strengthening both individual expertise and collective impact.

Splendour Peter – Bridging science and supply: My journey at the GCSG European Knowledge Forum 2025

Earlier this year, I had the honor of being selected as one of the 2025 Global Clinical Supplies Group (GCSG) European Scholarship Winners, an opportunity that took me to Budapest, Hungary, for the GCSG European Knowledge Forum 2025.

What began as an academic milestone soon became a transformative experience that allowed me to align my background in cardiac physiology with my current postgraduate studies in Procurement and Supply Chain Management. Over three insightful days, I engaged in plenary sessions, workshops, and networking events that deepened my understanding of clinical supply chains, strengthened my professional network, and inspired a renewed sense of purpose.

Day One – Orientation and Understanding the Clinical Supply Chain

The forum commenced with a warm and engaging 'Knowledge Forum Orientation', designed to introduce both first-time and returning attendees to the event structure, networking opportunities, and the overall learning objectives of the conference.

Following the orientation, my first workshop, "Understanding the Clinical Supply Chain," was delivered by Richard Lambie (Executive Vice President, Bionical Emas). The session explored the complete journey of investigational medicinal products, from development and manufacturing to packaging, distribution, and patient delivery.

Key topics included Good Manufacturing Practices (GMPs), Good Distribution Practices (GDPs), randomization and blinding, product stability, and regulatory frameworks across the EU and global regions. The workshop highlighted the complexity and precision required to maintain supply integrity and compliance throughout a clinical trial lifecycle.

This session was particularly meaningful to me, as it demonstrated how my scientific knowledge and operational expertise could converge to support the global delivery of life-changing therapies.

Day Three – The Human Impact and Future Innovation

The final day began with a profoundly moving patient testimonial, sponsored by Clinigen. The speaker, Jonathan, shared the story of his two-year-old son, George, who was diagnosed with a rare childhood cancer, Rhabdomyosarcoma. In 2024, George underwent a pioneering nano-knife procedure at King's College Hospital, which successfully removed 100% of the tumor.

This session reminded all attendees of the human impact behind every process, shipment, and clinical protocol. It underscored the true purpose of our work that every decision within the clinical supply chain ultimately serves patients and their families.

Later in the day, I attended "The Evolution of AI to Improve Clinical Trials," a workshop that explored how artificial intelligence is reshaping clinical research. The session covered the use of AI in study design, predictive analytics, and workflow optimization. It emphasised the potential of AI to enhance efficiency, accuracy, and decision-making throughout the trial lifecycle.

This session resonated deeply with my interests in digital transformation and innovation. It sparked an academic curiosity that I hope to explore in my final-year dissertation, focusing on how AI can enhance the efficiency, transparency, and ethical delivery of clinical trials. In the long term, I aspire to pursue a PhD examining how AI-driven systems can strengthen global clinical supply networks.

The conference concluded with a final networking dinner, where I continued to engage with fellow delegates, reflect on my experiences, and appreciate how this opportunity had evolved into a meaningful step forward in my career.

Attending the GCSG Europe Knowledge Forum 2025 was far more than an academic achievement; it was a journey of professional and personal growth. From the foundational workshops and keynote reflections to the networking opportunities and technical insights, each moment offered a new perspective on the role of supply chains in advancing global healthcare.

Winning the scholarship has been transformative. It not only validated my dedication to learning but also expanded my professional network and set the stage for future opportunities in the clinical trial sector.

I left Budapest with gratitude, renewed ambition, and a deepened commitment to contributing to the development of efficient, agile, and patient-focused clinical supply chains that bridge science and operations for the betterment of global health.

Splendour Peter

Splendour Peter

Logistics and Supply Chain Management MSc student,
GCSG Scholar 2025/26



(L-R) Becky Griffiths Director of Global Marketing, Karen Ellis GCSG Board Chair, Splendour Peter, Ajay Shah Board Member, Dave Spillet Board Member

Bootcamps

13 Bootcamps Held
226 Attendees

Plenary Presentations

14 Across three events
3 Keynote Speakers
3 Patient Testimonials
8 Industry Topic led Plenaries and Panels

Lectures

18 Across two events

Workshops

61 Across the three events
50+ Different topics covered
110 Speakers/SMEs/experts we engaged to present

Inspired. Connected. Engaged.

Our workshops continue to receive exceptional feedback from attendees, reflecting the quality of the content, the expertise of our speakers, and the value of the discussions they inspire. Through our post-event surveys, participants consistently tell us how much they value the practical insights, collaboration, and networking opportunities GCSG provides. Here are just a few of the comments shared by our attendees.

"This workshop was very interactive which I appreciated. I enjoyed hearing other people's lessons learned and strategies."

"Great topic and representation of the future of supply oversight and execution."

"Great workshop and presenters! Context was on point and loved the interaction!"

"I learned a lot about VAT and IOR that I didn't know. The speakers were very knowledgeable."

"One of the best sessions I've ever been to. Appreciate the real, tangible tools that were provided."

"This is a great topic because it's such a difficult transition midstudy and often times we don't know where to start. Thank you for the wonderful discussions!"



White Paper – First-of-its-kind research commissioned by GCSG to support better understanding of DTP study drug delivery

A major milestone this year was the commissioning of a first-of-its-kind white paper by GCSG in partnership with the Tufts Center for the Study of Drug Development (Tufts CSDD). Designed to support the industry with meaningful, data-led insight, the study examined clinical trial site perceptions of direct-to-patient (DTP) study drug delivery in the United States.

The resulting white paper offers a valuable view of the site experience, identifies opportunities to improve DTP implementation, and explores the potential financial benefits

for sponsors. Made available to GCSG members and shared more broadly through our events, presentations, and educational programming throughout the year, it has become a practical and evidence-based resource to inform discussion, support learning, and help shape industry thinking and future decision-making, further reflecting GCSG's growing role not only as a convener of industry professionals, but as a contributor to the advancement of clinical supply knowledge and best practice.





Global Branding Refresh

As GCSG continues to grow, it is important that our brand reflects not only the scale of the organization, but the energy, collaboration, and sense of community that sit at its heart.

This year's brand refresh was about creating an identity that better represents who we are today: a global network of bright, passionate professionals working together to shape the future of the clinical supply industry. Fresh, modern and more connected, the refreshed brand reflects the momentum of GCSG, the strength of our collective voice, and our commitment to moving forward with our members, volunteers, and industry partners in a way that feels unified, relevant, and true to who we are.

The refresh introduced a more modern visual identity, including an updated color palette, refined design elements, and a more consistent look and feel across GCSG communications, presentations, digital platforms, and event materials. Together, these changes create a brand that feels brighter, clearer, and more reflective of the organization we are today, while giving GCSG a stronger and more recognizable presence as we continue to grow.



Our Mission

Global Clinical Supplies Group (GCSG) is a diverse, professional organization that provides a platform to share knowledge, collaborate and enhance best practices for clinical supply and related professionals. We fulfil this mission by conducting global events that reflect our friendly, patient-centric culture and by providing educational resources and professional development.



Our Vision

Global Clinical Supplies Group (GCSG) will be a globally recognized and respected organization, whose members contribute to improving patient quality of life and inspire each other to fearlessly influence the advancement of the biopharmaceutical industry clinical supply chain. We fulfil our mission within a culture of friendly collaboration by:

- i. Convening annual conferences
- ii. Hosting an interactive and resourceful website
- iii. Providing an opportunity and means to network
- iv. Offering professional and personal development programs
- iv. Values



Our Values

A big commitment to knowledge and the industry



Global Pharma/Biotech Pass

Don't miss your chance to Gather, Collaborate, Share and Grow at the industry's top events! The GCSG Global Pharma/Biotech Pass opens the door to attendance at the next three GCSG conferences—for the price of just two! Secure your spot today and be part of something big!

Stop by the GCSG Membership table to learn more!

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Share
Grow

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Ts&Cs



Register

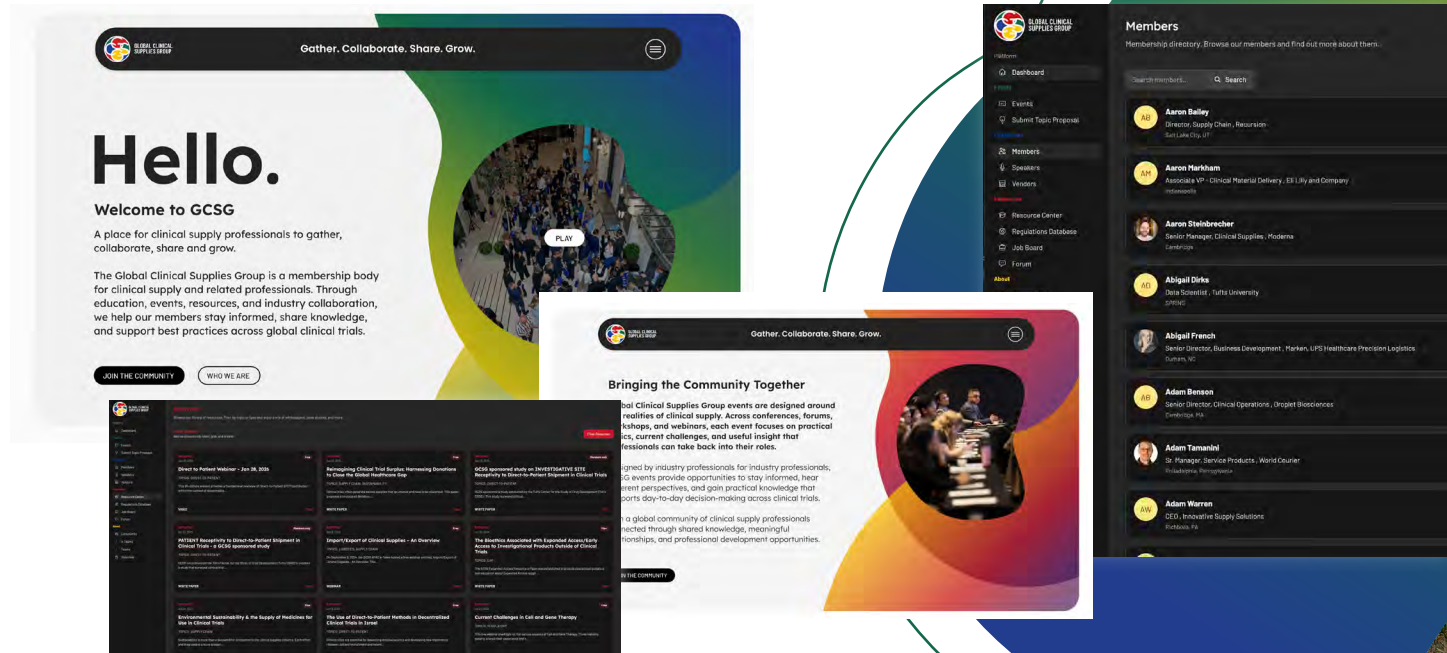


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Website 2.0: Building the Foundation for the Future

As GCSG continues to grow, so too must the digital platforms that support our global community. Over the past year, we have undertaken one of our most significant technology investments to date: a complete transformation of our online experience.

Our previous website had served the organization well for many years, but as membership, event attendance, and engagement increased, it became clear that a more modern, scalable solution was needed. To support our continued growth, we made the strategic decision to separate event management from our core website, creating a more robust digital ecosystem designed specifically around the needs of our members.

A key milestone was the migration of our event registration and conference management to Cvent, a specialist platform built to support large-scale global events. While any transition of this size brings its challenges, the move has already enhanced the registration process and significantly improved the attendee experience, particularly through a modern mobile event app.

Alongside this, we have completely rebuilt the GCSG website using the Laravel framework, creating a modern platform that reflects our refreshed brand while delivering substantial improvements in performance, security, stability, and scalability. Behind the scenes, streamlined databases and improved integrations provide a far stronger foundation to support the organization as it continues to evolve.

Creating a Better Member Experience

The new website has been designed with our members at its heart. A refreshed public-facing experience makes it easier for visitors to discover GCSG, explore our events, and understand the value of our global community through a clean, intuitive, and fully responsive design.

Within the Member Area, we have moved beyond a traditional information portal to create a more collaborative digital community. Featuring a modern discussion and social feed environment, members can more easily share knowledge, ask questions, exchange ideas, and learn from peers across the global clinical supply industry.

This investment is far more than a website refresh. It provides the digital foundation for the next stage of GCSG's growth and strengthens our ability to deliver on our mission of connecting professionals, sharing knowledge, and advancing best practices across the clinical supply community.

With Phase I now complete, development continues. Phase II will introduce additional functionality, enhanced member tools, and new features that will further enrich the experience for our global community as GCSG continues to grow.



Realignment of CGT to Advanced Therapies e-Team

This year, GCSG realigned and renamed its Cell and Gene Therapy team to the Advanced Therapies team, reflecting both the pace of change within the industry and the expanding scope of innovation across this space. As the sector continues to evolve beyond traditional cell and gene therapy into a broader advanced therapies landscape, it was important that the team evolved with it.

The new name better represents the breadth of scientific and operational discussion now shaping this area of the market and positions GCSG to continue supporting education, insight-sharing, and community connection in one of the industry's most dynamic and rapidly developing fields.

Our People

At the heart of GCSG is its people. Our volunteers, members, partners and sponsors continue to shape a community built on collaboration, knowledge sharing and a genuine commitment to improving the clinical supply industry.

Each year we welcome new individuals, organizations, and perspectives, bringing fresh ideas and new conversations that strengthen our global network. It is this diversity of experience, combined with the willingness of so many to contribute their time and expertise, that enables GCSG to continue growing while remaining true to its purpose. Together, our community is creating connections, driving innovation and ensuring GCSG remains a trusted forum for learning, collaboration and progress across the industry.