



## 2021 US Virtual Conference Terms & Conditions

The objective of the Global Clinical Supplies Group is to provide a virtual forum for the open exchange of ideas, regulatory updates, technological advances and information of a non-confidential nature related to clinical supply activities. We strive to promote closer professional relationships among personnel engaged in clinical supply activities as well as between the clinical supply group and other segments of the pharma/biotech industry.

To that end:

1. We encourage everyone to share information and feedback in a positive and collaborative manner.
2. Harassment of other registrants in any manner will not be tolerated and may result in dismissal from the conference and/or forfeiture of the ability to participate in future GCSG events.

### **Cancellation & Substitution Policy:**

1. Cancellations & substitutions should be requested via “My Registration” in the registration system.
2. Substitutions can be requested via the registration system at any time up until the start of the conference (April 26th). If the person substituting in to attend the conference does not have an active GCSG membership, they will be required to purchase an annual membership for \$249.
3. Registrants requesting a cancellation via the system more than 4 weeks prior to the start of the first day of the conference (prior to March 29th) will receive a full refund of all fees paid less a \$250 administrative fee.
4. Cancellation requests received within 4 weeks of the first day of the conference (March 29th and later) will not receive any refund.

### **Privacy Policy:**

We take the privacy and protection of data and information seriously and are committed to the confidential management of the personal information we collect from our members and conference registrants. The information we collect includes, but is not limited to, contact details and the limited personal data included in your member profile. We use this information to send you GCSG newsletters and other e-mails to keep you up to date with GCSG news, events, products and services that may be of interest to you. We do not sell or rent any of the user information we collect. Please contact [admin@mygcs.com](mailto:admin@mygcs.com) if you have any questions.

### **Conference Recordings:**

Please be advised that we will be recording (video &/or audio) portions of the conference and some of these recordings may be used for marketing or other purposes. If you wish to opt out of these recordings, please send an e-mail to [ConferenceHelp@mygcs.com](mailto:ConferenceHelp@mygcs.com)