Store 5751 in the Hyatt Regency Hill Country Resort & Spa

Outgoing Shipping Instructions

After your conference is over, if you need to shop your materials we will be happy to help you! Please use the following instructions to ensure your return shipping goes smoothly.

Do you already have labels?

- Fill out the "Authorization Form PreLabeled." We will process all packages, including FedEx
 Express and Ground shipments. This is the same form you may have filled out for your incoming
 packages to process your handling fees.
- The sections 'Contact Information,' and 'Billing Information' must be filled out. Leaving these blank may result in a delay in shipping your packages.



Do you need labels made?

- Fill out our "AuthForm Label" for each <u>different address</u> your packages will be sent to. If all packages are going to the same address, you only need to fill out one form. All labels generated with The UPS Store will be through UPS. We <u>cannot</u> generate labels for FedEx, USPS, or other carriers.
- The sections 'Contact Information,' 'Ship To,' 'Service Type,' 'Contents,' and 'Billing Information' must be filled out. On the reverse side of this form, please initial, print your name, and sign where indicated. This allows us to act as your shipping agent with UPS. All other sections are for The UPS Store office use as we process your package.
- Be sure to fill out the 'Contact Information' with your own information as you are the shipper on record.

For Either Form

- When filling out your billing section, keep in mind we <u>can not use UPS or FedEx account numbers</u>. Charges for shipping and/or handling fees can be applied to either your guest room here at the Hyatt or to a credit card. Cash transactions are restricted to those made inside the Business Center during normal operating hours (8am-3pm, Monday-Friday).
- Do you need extra items packed, or maybe the box you used to ship your items here is now too damaged to use?
 We can pack for you! See a UPS Store associate to arrange packing service for an additional charge depending on the size and fragility of items packed. Everything packed with the UPS Store gives you the assurance of our Pack and Ship guarantee!

Getting Ready To Go

- Prepaid labels can be printed in the Business Center public computer kiosks (credit card use only, \$5 for the first ten minutes of use, \$0.15/page for black and white copies), or they can be emailed to our store email, store5751@theupsstore.com and we will print up to five for you for a single \$2 charge.
- Once your items are packed, pre-made labels are affixed if present, and your needed form is filled out, place all
 packages together at your table with your form to be picked up by a UPS Store associate. (If you do not have
 packing tape, we will tape your boxes for you.)
- All handling charges will be made on the next business day. If you need a receipt, you must check the box marked 'Email Receipt.' Receipts are not automatically generated and sent only on request.
- Questions? Contact us (210) 365-3456 or email store5751@theupsstore.com!