

Transportation Services

Goen South is pleased to provide quality, professional transportation services. All flights are monitored, and our experienced drivers, greeters and dispatchers are available 24/7 to ensure our company can provide efficient transportation regardless of flight delays or cancellations.

Manifest Management: Goen South will manage your manifest in excel to track updates and assign all transportation in one master list. Depending on what the client provides and the number of guests in the group, the manifest management fee will vary. Prices start at \$250.00 and increase depending on the complexity of the manifest.

Airport Transfers: To and from airport only		
Vehicle Type	Capacity	Transfer Rates*
Sedan	2-3 passengers	\$130
SUV	4-6 passengers	\$140
8 Passenger Limousine	8 passengers	\$285
12 Passenger Sprinter	12 passengers	\$285
24 Passenger Mini Coach	18/24 passengers	\$335
32 Passenger Mini Coach	24/32 passengers	\$385
38 Passenger Mini Coach	38 passengers	\$405
50 Passenger Mini Coach	42/50 passengers	\$605
50 Passenger Mini Coach w/ Cargo Van for Luggage	50 passengers	\$660
56 Passenger Mini Coach	56 passengers	\$670

*Transfer rates pertain to airport transfers only. For Mini Coaches and Motor Coaches, transfer rates are subject to availability and demand. If transfer rates are not available, the hourly rate (below) will apply. If client requests an additional stop for a transfer, the hourly rate will apply.

Airport & Event Transportation – Hourly Rate			
Vehicle Type	Capacity	Hourly Minimum	Transfer Rates*
Sedan	2-3 passengers	2	\$105
SUV	4-6 passengers	2	\$115
8 Passenger Limousine	8 passengers	3	\$145
12 Passenger Sprinter	12 passengers	3	\$160
24 Passenger Mini Coach	18/24 passengers	4	\$170
32 Passenger Mini Coach	24/32 passengers	4	\$180
38 Passenger Mini Coach	38 passengers	4	\$190
50 Passenger Mini Coach	42/50 passengers	4	\$210
50 Passenger Mini Coach w/ Cargo Van for Luggage (airport only)	50 passengers	4	\$215
56 Passenger Mini Coach	56 passengers	5	\$215

GOEN SOUTH

THE EVENT COMPANY

- All rates are subject to state sales tax of 8.25%.
- All rates are subject to change based on market rates and availability at the time of booking.
- All rates include driver gratuity and fuel.
- All hourly rates are billed on consumption after the event and in full hours.
- Wheelchair accessible vehicles are available upon request.
- Rates may increase during city-wide special events (i.e. Fiesta, Final Four, Alamo Bowl, Formula 1, Moto GP, etc.)
- To utilize all 50 seats on the 50-passenger mini-coach for airport transportation, we will provide a cargo van and luggage loader to shadow the mini-coach.
- Coolers and snacks can be added to vehicles for an additional cost.

Airport Greeters: Goen South will provide airport arrival and departure greeters for all airport transportation. Each greeter will wear a bright colored t-shirt with the company's logo or a Goen South logo for guests to spot with ease as they arrive from the airport or depart from their respective hotel. Greeters will ensure guests are on the correct vehicle, assist with luggage, and dispatch the vehicles as needed.

Greeter Type	Hourly Minimum	Per Hour Rate
Airport Greeter	2	\$75.00
Porter Fee*	Per Transfer	\$75.00

- Greeters are required for all airport arrival shuttle services.
- *A porter fee will be assessed if, for any reason, greeters are removed from transportation requests.
- Includes custom t-shirt with the company logo for the greeters to wear.
- Goen south recommends (2) Greeters – (1) at each Terminal – for small groups.
- Goen south recommends (4) Greeters – (2) at each Terminal – for large groups.
- All rates are subject to state sales tax of 8.25%.
- All rates include parking and gratuity.
- Hourly rate is billed on consumption after the event and in full hours.

Transfer/Shuttles with Greeters

Greeters will meet guests at the bottom of the escalators in baggage claim, holding up a sign with the guest name or group name. International flights are met at the exit of the customs area. Once baggage is retrieved, client will then be escorted to the vehicle and taken to their final destination.

SUV/Sedan Transfer without Greeter

Chauffeurs will greet guests upon arrival with a sign, then escort them to baggage claim area or as designated by the client. Once baggage is retrieved, the chauffeur will escort the client to the vehicle and drive them to their final destination.

Bus Transfers/Shuttles without Greeter

Goen South does not recommend bus transfers or shuttles from the airport without greeters. Once guests arrive in San Antonio and gather their luggage, guest will walk out the glass doors of baggage claim. If they are arriving into Terminal A, the bus will be staged to the left of the Private Car Curb. If they are arriving into Terminal B, the bus will be staged to the right of the Private Car Curb. A porter fee will be assessed on any transportation requests without greeters.

**If guests have trouble locating their greeter or vehicle, they will be provided a dispatcher number for 24/7 service. A dispatcher will stay on the line with guests until they are connected.*

**All greeters and vehicles will wait for guests for (20) minutes after their flight. They will call or page guests twice before being released.*

Departure Notices: Goen South can create and report airport departure notices. Departure notices can include the passenger name, flight information and pick-up time. Pricing starts at \$50.00 and may increase depending on the group size.

- Client to provide guest flight information via a Goen South Manifest Template.
- Client is responsible for handing notices to guests.
- Final price to be determined once Goen South receives the final manifest from the client.

Cancellation Policy

Vehicle may be cancelled at no charge in accordance with the cancellation period listed below. Any vehicle cancelled after the designated time will be subjected to 100% payment.

- Sedans/SUVs must be cancelled (2) hours prior to departure time.
- Sprinter/Limousine must be cancelled (6) hours prior to departure time.
- Mini-Coaches must be cancelled (24) hours prior to departure time.
- Motor Coaches must be cancelled (72) hours prior to departure time.