



GCSG APP

INSTALLATION GUIDE

To get the app, visit your device:

Apple App Store

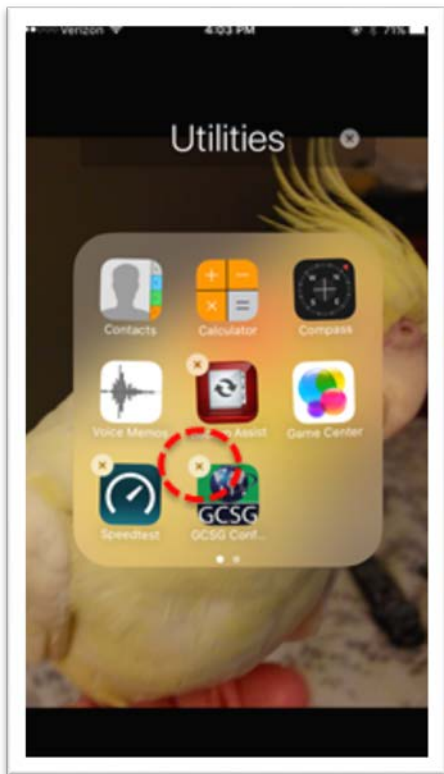
or

Google Market Place

**Be sure that you have the latest version of the App
to view the most current conference!**

Removing the App from your phone – **Apple iOS**

1. If you previously downloaded the GCSG App on your device, first remove the App, then re-download to get the latest updates and features.
2. On your device find the App and hold your finger on the App icon until you see an x on the upper left corner of all the Apps on your device; then press the x next to the GCSG App you want to remove.



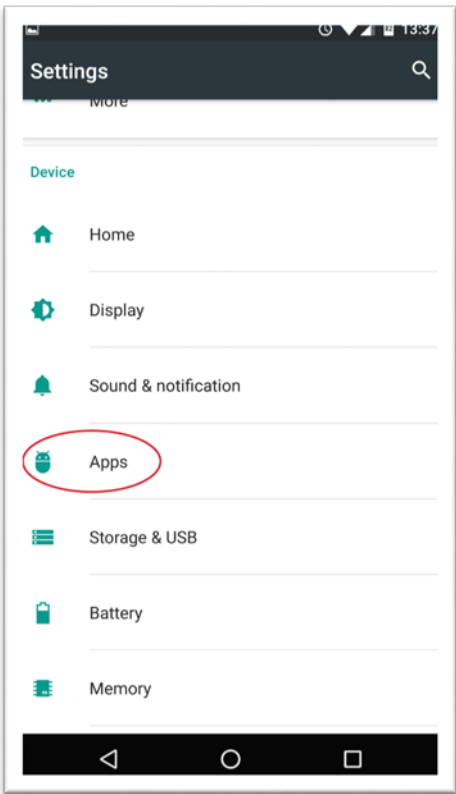
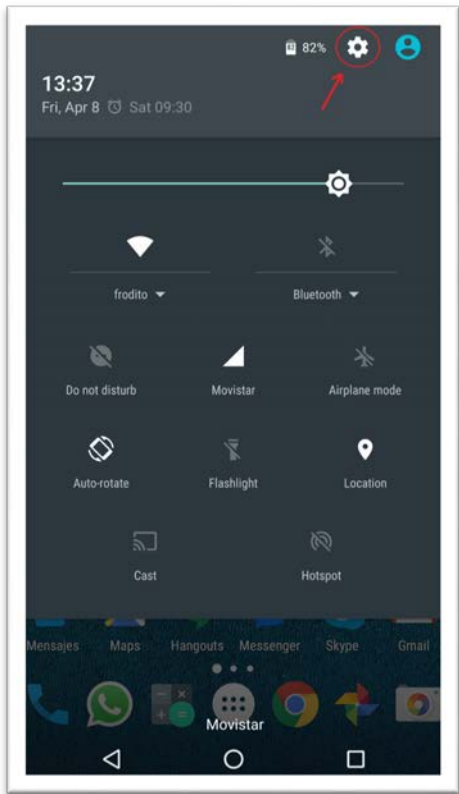
3. Press your home button; this will reset your screen and the x's will no longer show up on the rest of your Apps.



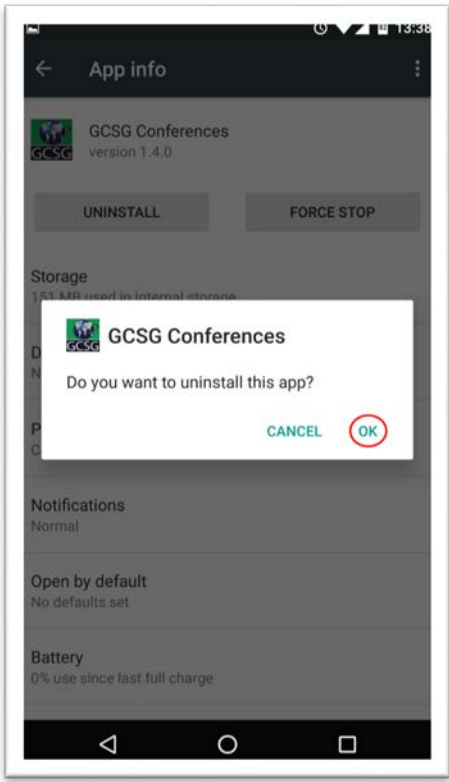
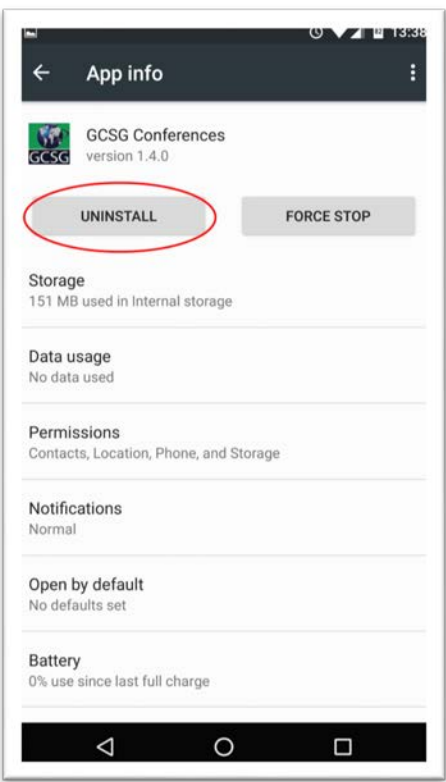
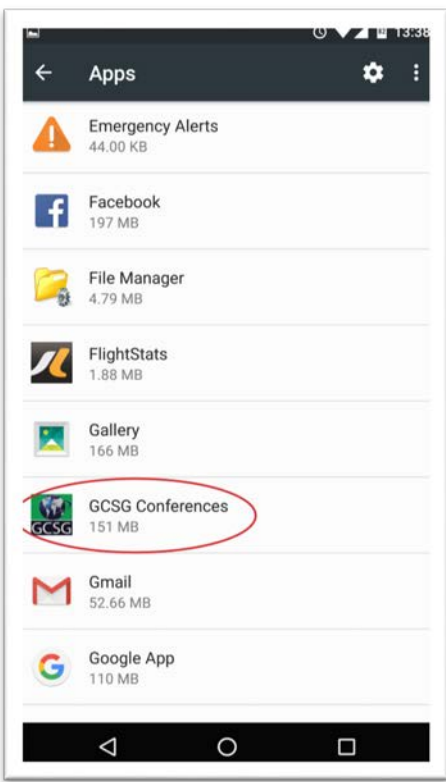
4. Now your previous version of the GCSG App has been removed and you're ready to download the newest and latest version of the GCSG App!

Removing the App from your phone – **Android**

1. If you previously downloaded the GCSG App on your device, first remove the App, then re-download to get the latest updates and features.
2. On your device, click on Settings, then click on Apps on the next screen.



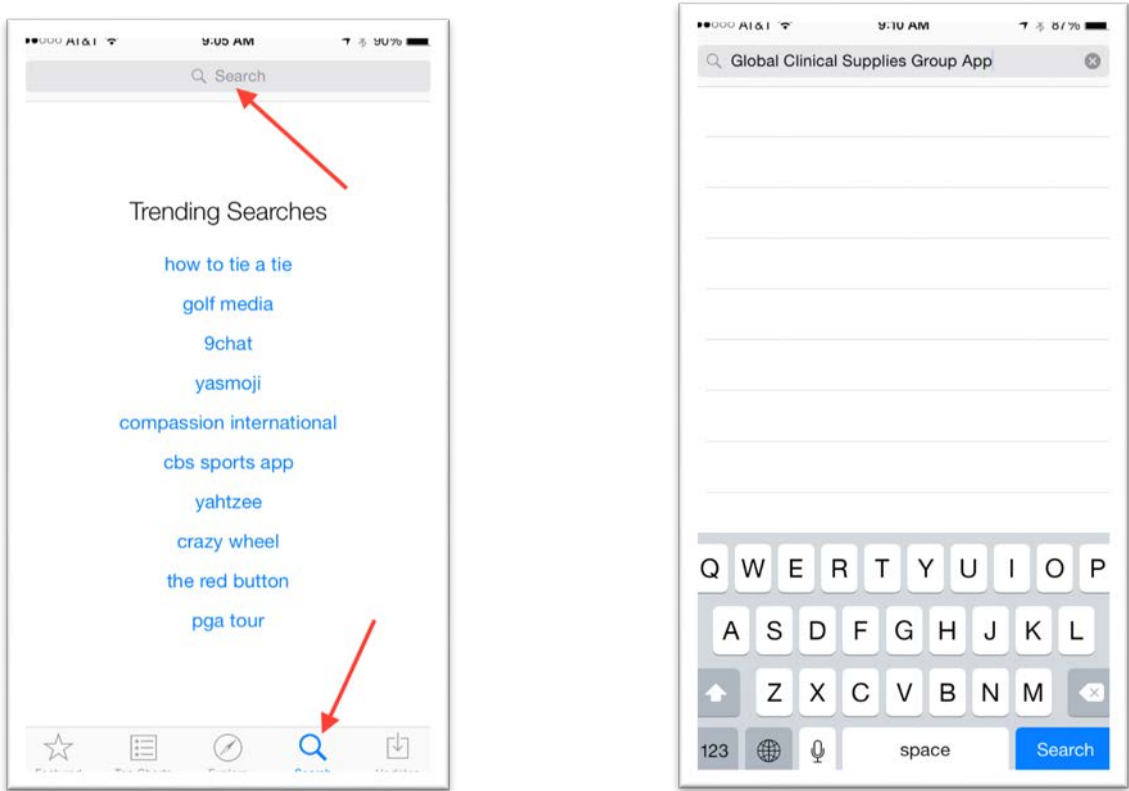
3. Click on the GCSG App you want to remove, then click UNINSTALL, then OK to the next prompt.



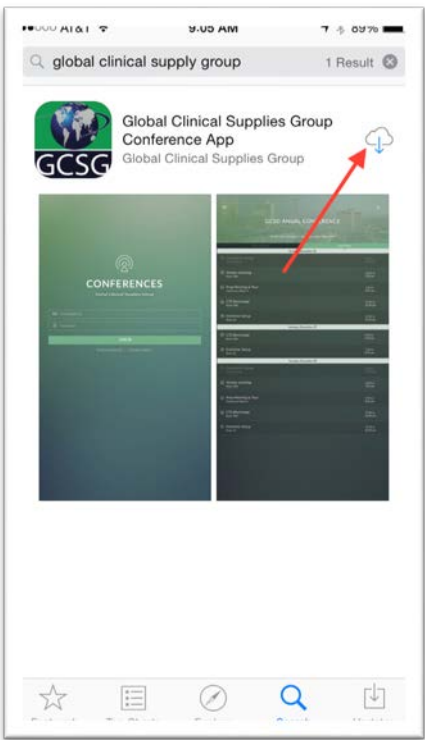
4. Now your previous version of the GCSG App has been removed and you're ready to download the newest and latest version of the GCSG App!

Downloading the App – Apple iOS

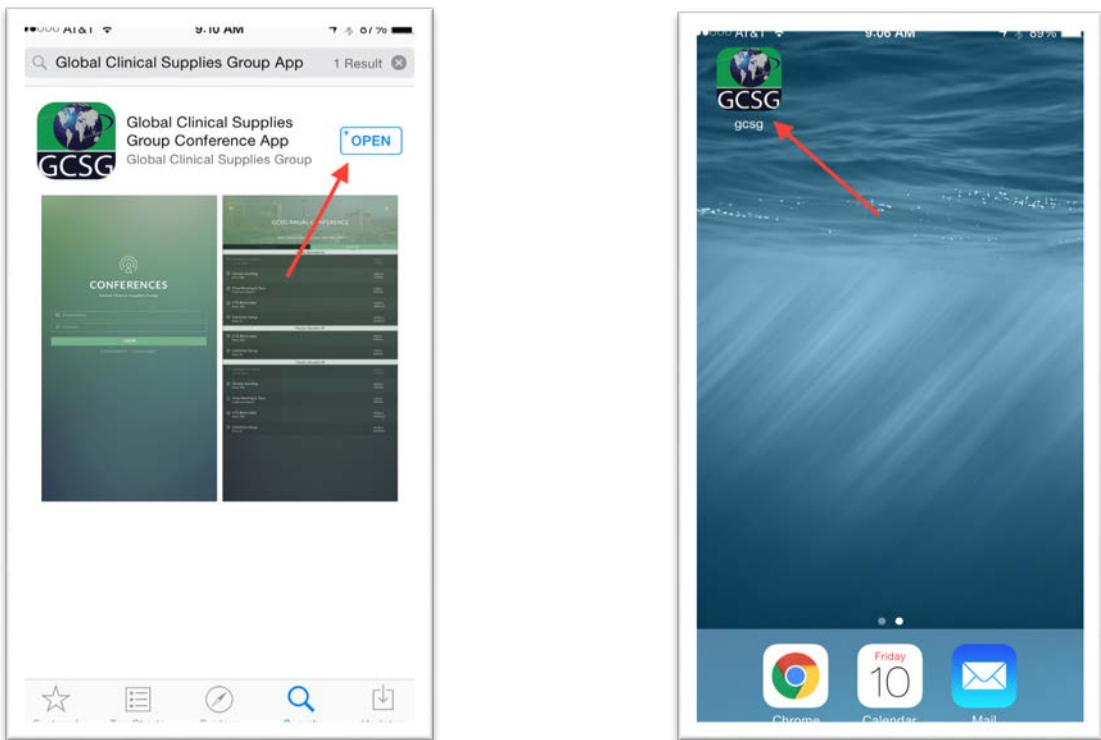
- 1. On your device go to the Apple App Store and search for the Global Clinical Supplies Group (GCSG) App.



- 2. Install the application by clicking on the cloud download.



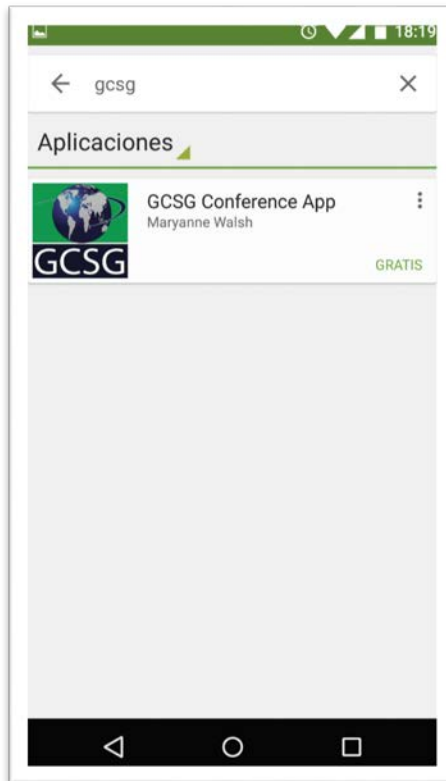
- 3. The App should now be installed.



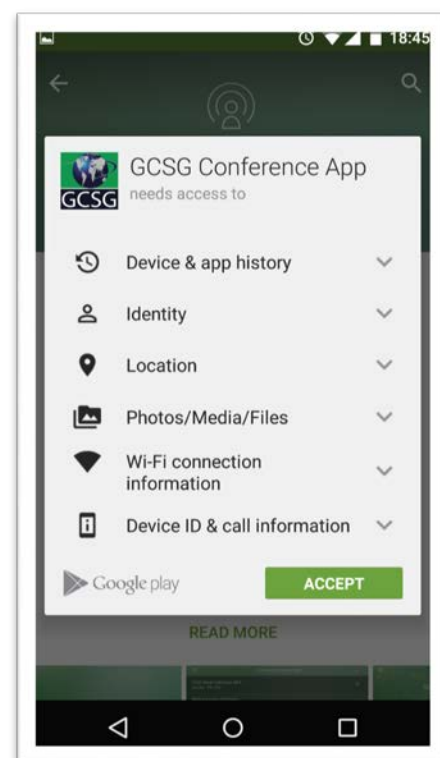
Note: If prompted by the app, press the "Allow" button to enable push notifications.

Downloading the App – **Android**

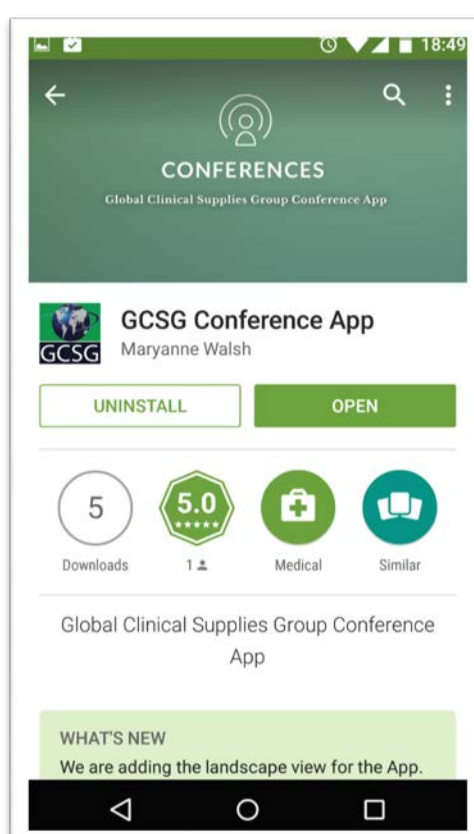
1. On your device, go to the Play Store and search for GCSG.
Open the GCSG App you find listed.



2. Click on Install and accept the message:



3. The App should now be installed. Click on OPEN



LOGGING INTO THE APP

(Apple iOS & Android)

Credentials

Use your email address you used to register for the GCSG Conference and your mygcsq.com log-in password to access the application.

Note: If this is your first time attending the GCSG Conference, you can use your password you set up when registering for this year’s event.

Problems??

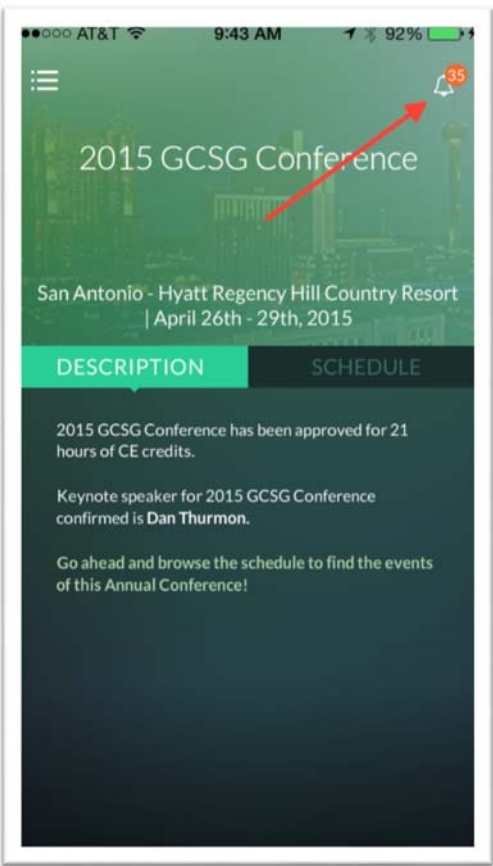
Go through the forgot password flow if you do not remember your password; you can also use this link to reset your password: <http://mygcsq.com/lostpassword/>

USING THE APP

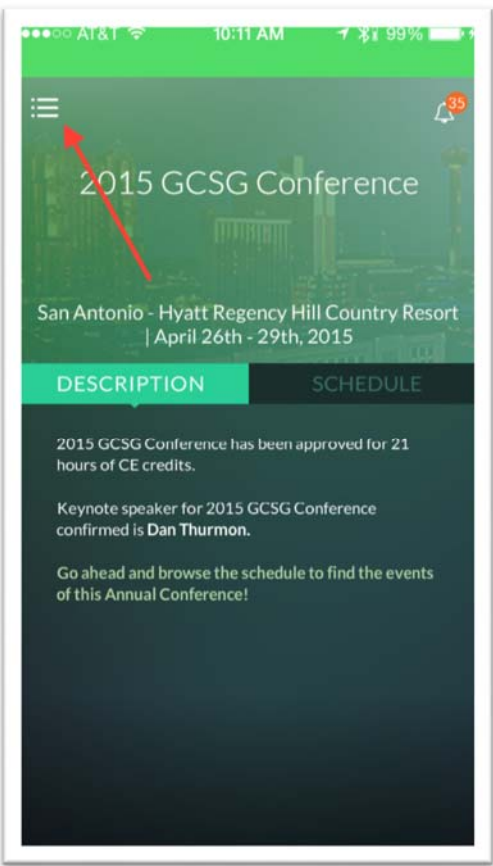
(Apple iOS & Android)

Conference Updates & Menu

Stay up to date with any conference updates by clicking the bell.



Use this menu to navigate through the app.



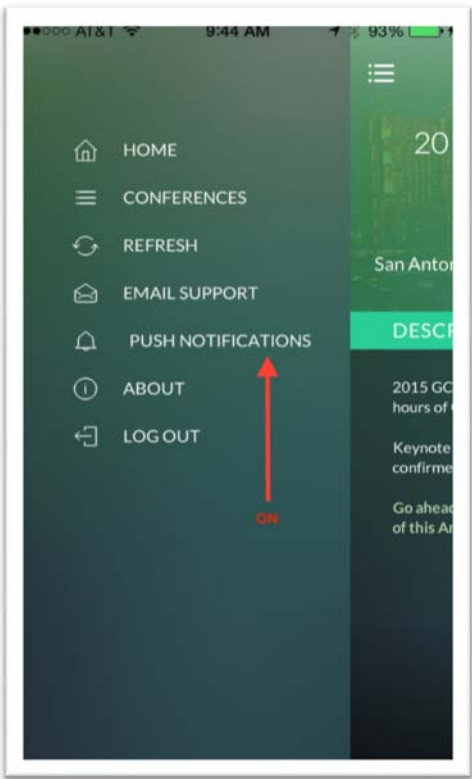
To close the screen, simply click the bell icon again

Push Notifications

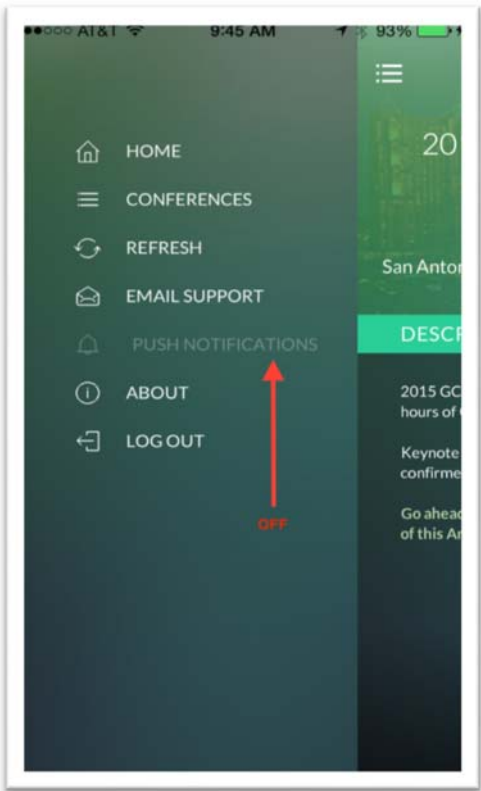
(Apple iOS & Android)

Make sure "Push Notifications" is enabled on the APP menu.

When enabled it will be bright

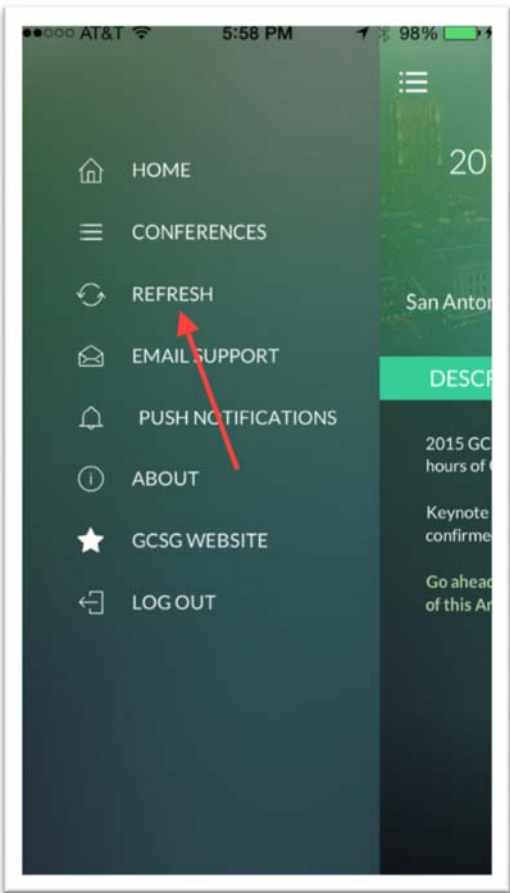


When not enabled it will be dim



Did you receive a push notification message on your device and want to re-read it?

refresh the app data on
the menu, then . . .



click on the bell to check
out all the notifications.



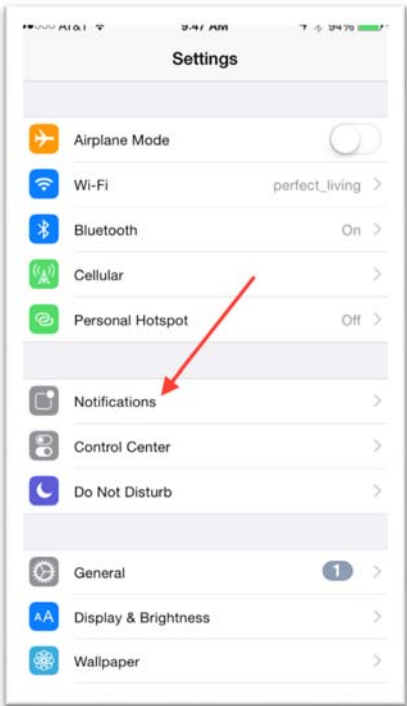
To enable/disable notifications of updates on your SPECIFIC DEVICE, follow the steps below.

Setting Push Notifications – Apple iOS

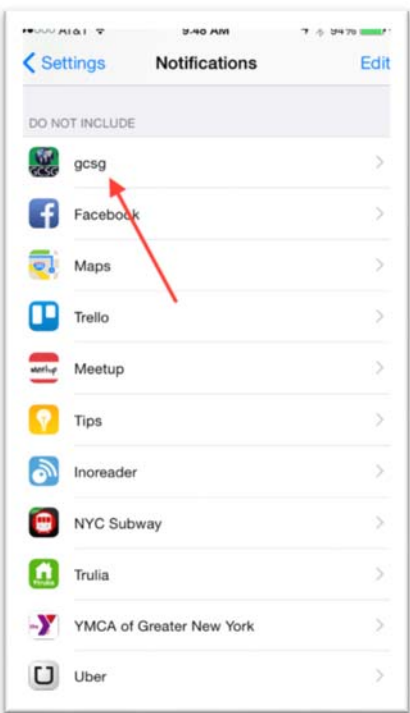
1. Open the Settings App



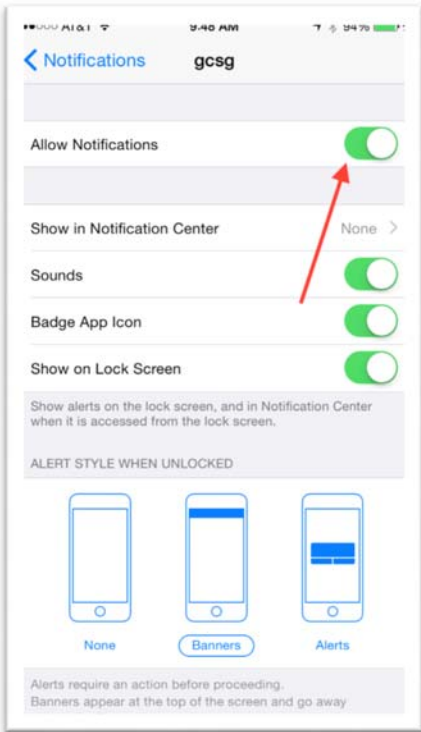
2. Go to Notifications



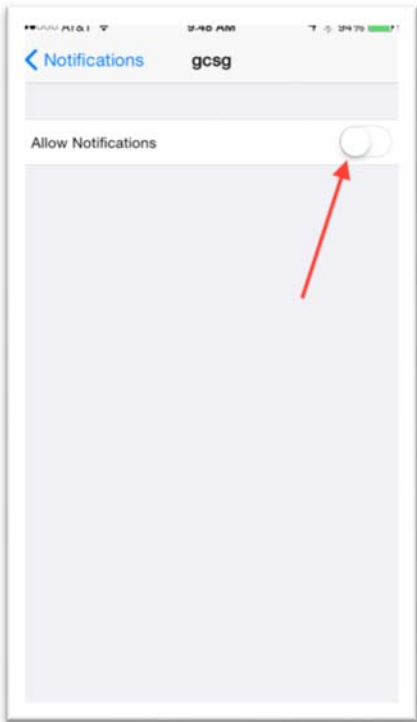
3. Find the GCSG App in your list



4. Toggle Notifications ON



or OFF as desired

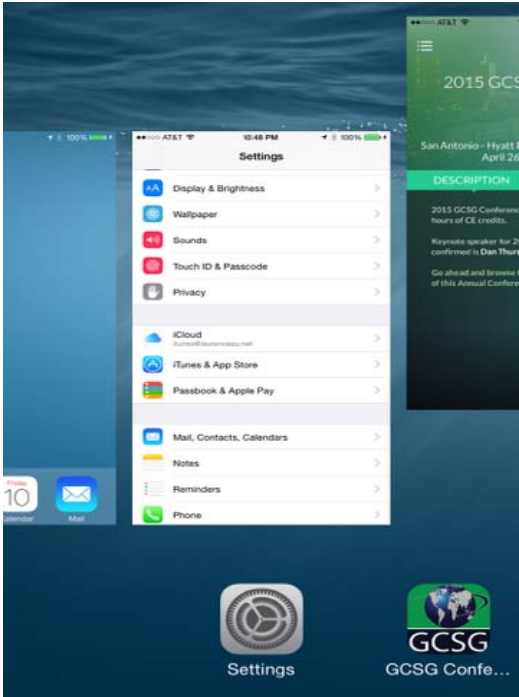


To Get Push Notifications **you MUST fully close out the app in the background!**

Double click the home button to show all active apps

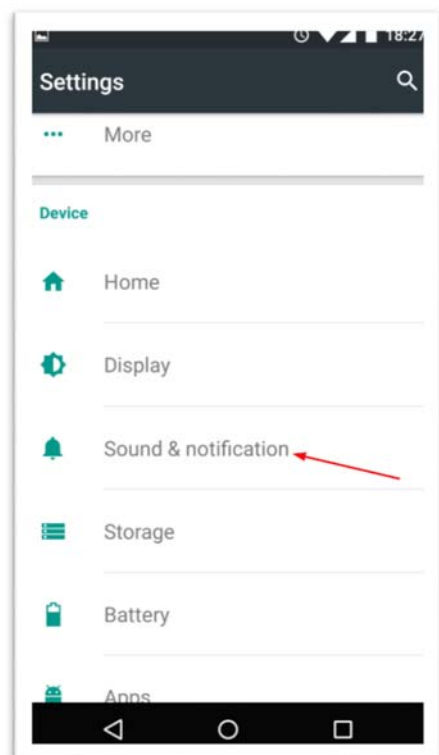


swipe the GCSG app upwards to close it

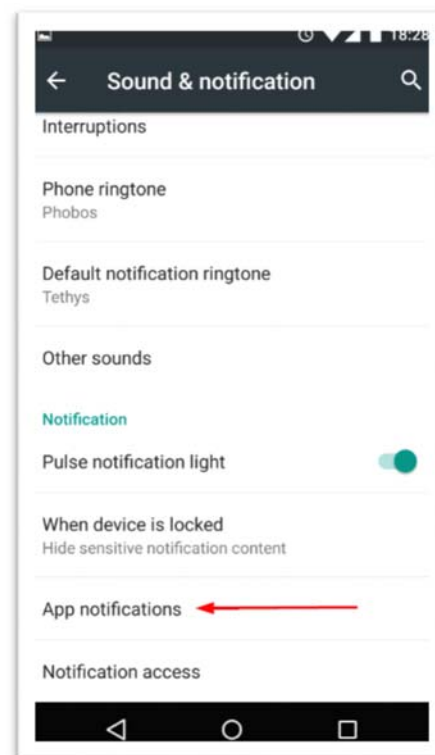


Setting Push Notifications – Android

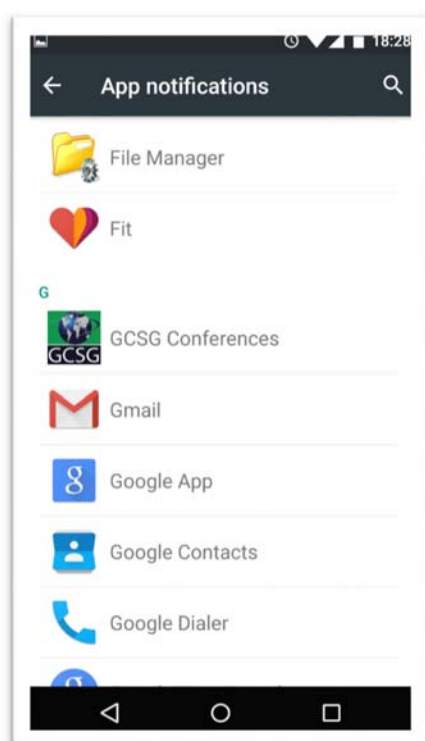
1. Go to Settings



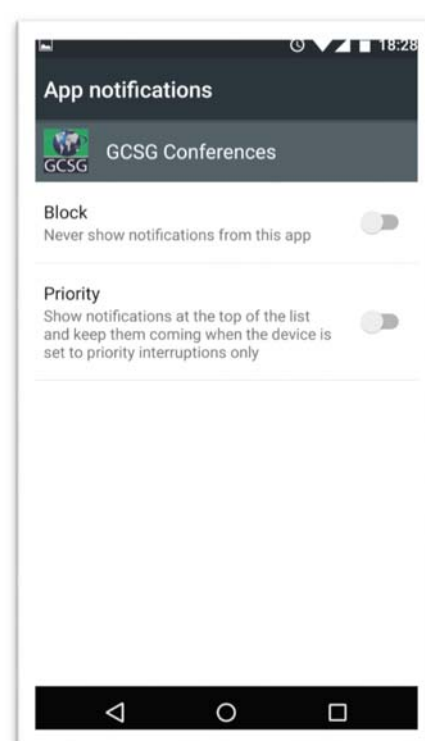
2. Go to Sound and Notifications



3. Find & select the GCSG app from the list



4. Make sure it's not blocked



To Get Push Notifications you MUST fully close out the app in the background!

There are several ways to do this for Android devices.

Refer to the instructions for your specific device however the following are common methods for many Android devices:

- A. Access the applications menu
 - a. HTC One X – tap the RECENT APPS button
 - b. Samsung – press and hold the HOME KEY, then select Task Manager
 - c. Nexus 5 – press the on-screen button
- B. Find the GCSG application on the list
- C. Tap and hold on the application and swipe it to the right